



SIT50416 Diploma of Hospitality Management

CRICOS code 091005G

Course Description This qualification reflects the role of highly skilled senior operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations.

Qualification Course Structure Student must complete 13 core unit and 15 elective units to finish this course.

	Unit code	Unit name	Unit code	Unit name
Core	BSBDIV501	Manage diversity in the workplace	SITXFIN004	Prepare and monitor budgets
	BSBMGT517	Manage operational plan	SITXGLC001	Research and comply with regulatory requirements
	SITXCCS007	Enhance customer service experiences	SITXHRM002	Roster Staff
	SITXCCS008	Develop and manage quality customer service practices	SITXHRM003	Lead and manage people
	SITXCOM005	Manage conflict	SITXMGT001	Monitor work operations
	SITXFIN003	Manage finances within a budget	SITXMGT002	Establish and conduct business relationships
	SITXWHS003	Implement and monitor work health and safety practices		
Elective	SITHIND001	Use hygienic practices for hospitality service	SITXCOM004	Address protocol requirements
	BSBFIM502	Manage payroll	SITHGAM001	Provide responsible gambling services
	SITXHRM004	Recruit, select and induct staff	SITXHRM006	Monitor staff performance
	SITXINV004	Control stock	SITHKOP007	Design and cost menus
	BSBRISK501	Manage risk	SITXMPR004	Coordinate marketing activities
	SITXMPR007	Develop and implement marketing strategies	BSBEBU511	Develop and implement an e-business strategy
	SITHIND004	Work effectively in hospitality service	BSBADM502	Manage meetings
	SITXLAN003	Conduct oral communication in a language other than English		

Course Duration They operate independently, have responsibility for others and make a range of operational business decisions. 54 weeks or 1500 hours. 20 hours per week consisting of face-to-face lectures, supervised tutorials and projects, and online training. For more details, please contact RBIT for the study schedule.

Entry Requirement

- English Proficiency of equivalent IELTS 5.0 or equivalent. Alternatively, clients may request to sit for an internal English Entry Test from RBIT
- Individuals who have completed SIT40416 Certificate IV in Hospitality, i.e. the preferred pathway, or another relevant qualification/s

Career Prospects

- Banquet or function manager
- Café manager
- Front office manager
- Executive housekeeper
- Club manager
- Kitchen manager
- Gaming manager
- Motel manager
- Restaurant manager
- Sous chef
- Bar manager
- Chef de cuisine
- Unit manager catering operations



This brochure was last updated on 04 November 2019. All information was accurate at time of update; however details are subject to change without notice.



Dynamic Management Group Pty Ltd T/A Royal Brisbane International College / Royal Brisbane Institute of Technology

53-59 West St Newtown Toowoomba QLD 4350 Australia

P.O. Box 12998, George Street Post Shop, QLD 4003, Australia Web <http://www.rbit.qld.edu.au>

Phone 61-7-3010-3888 Fax 61-7-3010-3883 email info@rbit.qld.edu.au / ado@rbit.qld.edu.au

National RTO No 30807 CRICOS Number 02370B ABN 74 095 915012 ACN 095 915 012

20191104_v7L



Royal Brisbane Institute of Technology
Royal Brisbane International College

皇家布里斯班技术学院

SIT50416 酒店服务管理文凭

CRICOS code 091005G

课程简介 此证书体现出有经验的高级经营者使用广泛的酒店服务技巧，管理技巧和对行业的深入理解去协调酒店业务。他们可以独立经营，对他人负责并且可以对生意运营做出广泛决策。

毕业要求 学生必须完成13门主修课和15门选修课方可毕业。

课程结构

	课程代码	课程名称	课程代码	课程名称
主修课	BSBDIV501	管理工作场所的多样性	SITXFIN004	准备并监控预算
	BSBMGT517	管理运营计划	SITXGLC001	研究并遵守监管要求
	SITXCCS007	增强客户服务体验	SITXHRM002	员工排班
	SITXCCS008	开发和管理优质客户服务实践	SITXHRM003	领导和管理他人
	SITXCOM005	管理冲突	SITXMGTO01	监视工作运营
	SITXFIN003	在预算内管理财务	SITXMGTO02	建立并开展业务关系
	SITXWHS003	实施和监督工作健康和安全做法		
选修课	SITHIND001	酒店服务的卫生习惯	SITXCOM004	解决协议要求
	BSBFIM502	工资单管理	SITHGAM001	提供博彩服务
	SITXHRM004	招聘，选择和引导员工	SITXHRM006	监控员工绩效
	SITXINV004	库存控制	SITHKOP007	设计和成本菜单
	BSBRSK501	风险管理	SITXMPR004	协调营销活动
	SITXMPR007	制定和实施营销策略	BSBEU511	设计和实施电子商务策略
	SITHIND004	有效的在酒店服务中工作	BSBADM502	会议管理
	SITXLAN003	开展英语以外基本语言口语交际		

课程时间 54 周或 1500 小时。每周 20 小时包括面对面授课，负担监督和项目，以及在线学习。欲了解更多信息，请联系 RBIT 获取学习计划。

入学要求 雅思 5.5 或同等英语专业同等成绩。另外，学生也可选择参与 RBIT 内部英文测试。学生已完成 SIT40416 酒店服务业四级证书比如：优选快捷途径或其他相关资质。

就业前景

宴会或职能经理	咖啡厅经理	前台经理	行政管家
俱乐部经理	后厨经理	旅馆经理	餐厅经理



本手册最后更新日期为 2019 年 11 月 04 日。所有信息在更新时是准确的;但是，细节如有更改，恕不另行通知



Dynamic Management Group Pty Ltd T/A Royal Brisbane International College / Royal Brisbane Institute of Technology

53-59 West St Newtown Toowoomba QLD 4350 Australia

P.O. Box 12998, George Street Post Shop, QLD 4003, Australia Web <http://www.rbit.qld.edu.au>

Phone 61-7-3010-3888 Fax 61-7-3010-3883 email info@rbit.qld.edu.au /ado@rbit.qld.edu.au

National RTO No 30807 CRICOS Number 02370B ABN 74 095 915012 ACN 095 915 012

20191104_v7L